

# Level 2

## Apprenticeship in Health (Clinical Healthcare Support) Wales

DURATION

14

MONTHS



The Foundation Apprenticeship in Health (Clinical Healthcare Support) is for Health Care Assistants working within a clinical hospital setting in Wales. This Apprenticeship aims to provide the skills and knowledge required to become competent in supporting health professionals to provide clinical duties within a health provision.

To undertake this Apprenticeship, you must be employed by the Welsh Health Service in roles that provide clinical skills. In particular, you should be able to demonstrate that you:

- promote person-centred approaches
- can minimise the risk of infection in health care settings within NHS Wales
- understand the principles of safeguarding and protection
- use communication, numeracy, and digital competency skills as appropriate within your role

During your learning period, you will build up a 'tool kit' of knowledge, understanding and skills in order for you to competently undertake your own role effectively. Your learning will support you to take responsibility for transferring your knowledge, understanding and skills into practice, foster independence, autonomy and the confidence needed within job roles at this level.

### How we deliver this programme

This programme is delivered on a one to one basis in your workplace by your own dedicated expert Clinical Healthcare Tutor.

They will meet with you every month (face to face or virtually) to provide teaching and training to help you develop new knowledge and skills and guide you through the programme.

They will then assess your competence by observing you applying the new skills at work and helping you develop a portfolio of evidence to prove you have met the requirements.

### Qualifications included in this Apprenticeship

On successful completion you will achieve the following qualifications:

- Foundation Apprenticeship in Health (Clinical Healthcare Support)
- Level 2 Diploma in Clinical Healthcare Support in Wales
- Essential Skills in Application of Number Level 1 (if required)
- Essential Skills in Communication Level 1 (if required)
- Essential Skills in Digital Literacy Entry 3 (if required)

To achieve the Level 2 Diploma in Clinical Healthcare Support in Wales you must achieve 60 credits.

**This includes:**

- 28 credits which must be achieved from the Mandatory Group
- 32 credits which must be achieved from the Optional Group

## Mandatory Group

Unit	Number	CV*
The Role of the Health and Social Care Worker	221	2
Promote Good Practice in Handling Information	610	1
Promote and Implement Health and Safety	611	4
Promote person-centred Approaches	612	5
Principles for Implementing Duty of Care	614	1
Promote Equality, Diversity and Inclusion	615	2
Promote Communication	617	3
Engage in Personal Development	618	3
Minimising Infection in Healthcare Settings within NHS Wales	619	4
Principles of Safeguarding and Protection in Health and Social Care	723	3

\*Credit value



## Optional Group

Unit	Number	CV*
Provide Support for Therapy Sessions	244	2
Contribute to Monitoring the Health of Individuals Affected by Health Conditions	247	2
Support Individuals to Manage Continence	258	3
Obtain and Test Specimens from Individuals	266	2
Provide Support for Sleep	268	2
Support Individuals at the End of Life	277	7
Service Improvement in the Health Sector	444	2
Principles of Health Promotion	445	2
Promotion of General Health and Wellbeing	446	2
Select and Wear Appropriate Personal Protective Equipment for Work in Health Care Settings	456	2
Monitor and Maintain the Environment and Resources During and After Clinical/Therapeutic Activities	458	3
Protecting from the Risk of Violence at Work	462	2
Administer Appointments in a Healthcare Environment	464	3
Assist the Practitioner to Carry out Health Care Activities	467	2
Healthcare Support Worker: Recognising a Seriously Ill Adult Patient	705	3
Manual Handling: Inanimate Loads	860	1
Communication and Customer Service for Health Care Support Workers	999	2
Dignity at Work	002	1
Introduction to Continued Professional Development within the NHS Wales	005	2
Introduction to Waste Management	008	2
Personal Health and Wellbeing in the Workplace	035	3
Using Electronic Devices to Record and Submit Information	039	2
Introduction to Professional Behaviour	160	2
Support Individuals to Meet Personal Care Needs	620	2
Decontamination and Cleaning	621	2
Prepare Individuals to Undergo a Clinical Procedure	622	3
Contribute to the Care of a Deceased Person	623	3
Maintaining Quality Standards in the Health Sector	624	1

Unit	Number	CV*
Dementia Awareness	625	2
Support Independence in Daily Living	626	5
Supporting the De-escalation of Violence and Aggression at Work	627	4
Support Individuals to Eat and Drink	628	2
Support Individuals who are Distressed	629	3
Provide Support to Manage Pain and Discomfort	630	2
Undertake Agreed Pressure Area Care	631	4
Undertake Physiological Measurements	632	2
Healthcare Support Worker: Early Warning Score (EWS)	633	1
Healthcare Support Worker: Anatomy and Physiology of the Respiratory System	634	1
Healthcare Support Worker: Anatomy and Physiology of the Heart	635	1
Healthcare Support Worker: Vital Signs	636	2
Care of Individuals with Naso-Gastric Tubes	637	2
Care for Individuals with Urethral Catheters	638	4
Provide Support for Mobility	639	2
Promote Mental Health and Well-being	742	3
Understand Mental Health Problems	743	3

### \*Credit value

The main assessment methods within this qualification will be through observation of practice, professional discussion, written reflective accounts and written answers.

The assessment activities have been designed to allow for holistic evidence collection. This means that your evidence will be collected from real working situations that show you can work confidently and consistently across all aspects of the qualification on more than one occasion, supporting you to demonstrate your knowledge and skills across different units and learning outcomes within the same activity and reducing any repetition of assessment.

The tasks will require you to integrate your knowledge and skills in a way that reflects workplace and sector requirements. The Assessments, therefore, focus on ensuring the quality and consistency of your practice.

*Care, its what we do*

For a copy of this course outline in Welsh please contact  
**marketing@t2group.co.uk**

For more information contact us at:  029 2079 9133

 [www.t2group.co.uk](http://www.t2group.co.uk)

 [info@t2group.co.uk](mailto:info@t2group.co.uk)



**Cronfa Gymdeithasol Ewrop  
European Social Fund**