



Closing the gap between **performance and potential**



**ADULT CARE WORKER  
APPRENTICESHIP STANDARD  
LEVEL 2**

[www.t2group.co.uk](http://www.t2group.co.uk)



## STANDARD OVERVIEW

Adult Care Workers are the frontline staff who help adults with care and support needs to achieve their personal goals and live as independently and safely as possible, enabling them to have control and choice in their lives. Adult Care Workers may work in residential or nursing homes, domiciliary care, day centres, a person's own home or some clinical healthcare settings.

To work in care is to make a positive difference to someone's life when they are faced with physical, practical, social, emotional or intellectual challenges. Adult Care Workers need to have the right values and behaviours developing competences and skills to provide high quality compassionate care and support. Job roles are varied and determined by and relevant to the type of the service being provided and the person supported. This Apprenticeship Standard would also be suitable for those working as personal assistants providing support for one individual.

Working with people, feeling passionate about supporting them and enabling them to live a more independent and fulfilling life, is a rewarding and worthwhile job which provides excellent career opportunities such as: care assistant, care worker, support worker, personal assistant, relief team worker, support worker - supported living, key worker in residential settings, key worker in domiciliary services, key worker in day services, home care support worker, substance misuse worker, learning disability support worker, mental health support worker, mental health outreach worker and re-enablement worker.



## HOW WE DELIVER

Whilst the programme overview identifies the plan for the delivery of the Apprenticeship, we appreciate that individual learners and their employers have individual needs, learning requirements and business objectives. To ensure that we can support you appropriately, we will complete an in-depth initial skills analysis to ensure that we can tailor our delivery to meet these unique requirements. We will then use the most relevant delivery methods to support learners to achieve including:

- One to one coaching from a dedicated, professional assessor allocated to the learner for the duration of the programme
- Work based assignments and projects
- eLearning
- Case studies
- Job shadowing and mentoring
- Employer led technical training
- Independent learning and research



## PROGRAMME OVERVIEW

Please see below for a typical overview of this programme:

MONTH 1	INDUCTION	DIPLOMA, ADULT CARE WORKER STANDARD, ENGLISH AND MATHS	SKILLSCAN
MONTH 2	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA, ADULT CARE WORKER STANDARD, ENGLISH AND MATHS	WORKPLACE OBSERVATION, FUNCTIONAL SKILLS SUPPORT
MONTH 3	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA, ADULT CARE WORKER STANDARD, ENGLISH AND MATHS	FUNCTIONAL SKILLS SUPPORT
MONTH 4	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA, ADULT CARE WORKER STANDARD, ENGLISH AND MATHS	ASSESSMENT, FUNCTIONAL SKILLS SUPPORT
MONTH 5	1-1 TEACHING, LEARNING AND ASSESSMENT	ENGLISH AND MATHS	FUNCTIONAL SKILLS EXAM
MONTH 6	1-1 TEACHING, LEARNING AND ASSESSMENT	ENGLISH AND MATHS	FUNCTIONAL SKILLS EXAM
MONTH 7	1-1 TEACHING, LEARNING AND ASSESSMENT	ENGLISH AND MATHS	FUNCTIONAL SKILLS EXAM
MONTH 8	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	ASSESSMENT
MONTH 9	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	ASSESSMENT
MONTH 10	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	WORKPLACE OBSERVATION
MONTH 11	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	ASSESSMENT, EPA PREPARATION
MONTH 12	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	WORKPLACE OBSERVATION, EPA PREPARATION
MONTH 13	1-1 TEACHING, LEARNING AND ASSESSMENT	DIPLOMA AND ADULT CARE WORKER STANDARD	ASSESSMENT, EPA PREPARATION
MONTH 14	1-1 TEACHING, LEARNING AND ASSESSMENT	ADULT CARE WORKER STANDARD SIGNED OFF	APPRENTICE REACHES GATEWAY AND EPA PROCESS COMMENCES

Please note that the above represents a guideline only; course schedules are subject to change based on the requirements of individual learners/employers



## KEY FACTS

### DURATION:

STANDARD GUIDELINE: UP TO 14 MONTHS

Although the expected duration of this programme is 14 months, we recognise that some learners will be able to achieve their qualifications more quickly, however, this must remain in line with funding expectations.

### ENTRY REQUIREMENTS:

The Apprentice will need to be in a relevant role to demonstrate the knowledge, skills and behaviours identified below to the appropriate level. Apprentices who have not achieved at least Level 1 English and maths prior to enrolling on programme are required to achieve a minimum of Level 1 English and maths and attempt English and maths at Level 2 in order to meet the requirements for Gateway.

The Care Certificate is also an entry requirement. If not already achieved by the Apprentice, we will support the employer and Apprentice to ensure this is completed before Gateway meeting takes place.



## WHAT YOU WILL LEARN

### KNOWLEDGE AND SKILLS

- Understand the job they do
- The importance of having the right values and behaviours
- The importance of communication
- Support individuals to remain safe from harm
- How to promote health and wellbeing
- How to work professionally, including their own professional development
- Undertake main tasks and responsibilities
- Treat people with respect and dignity
- Communicate clearly and responsibly
- Support individuals to remain safe from harm
- Champion health and wellbeing
- Work professionally and seek to develop their own professional development

### BEHAVIOURS:

- Care – caring consistently and enough about individuals to make a positive difference to their lives
- Compassion – delivering care and support with kindness, consideration, dignity, empathy and respect
- Courage – doing the right thing for people and speaking up if the individual they support is at risk
- Communication – good communication is central to successful caring relationships and effective team working
- Competence – applying knowledge and skills to provide high quality care and support
- Commitment – to improving the experience of people who need care and support ensuring it is person centred



## COURSE DETAILS

### STANDARD ADULT CARE WORKER LEVEL 2 and on-programme assessment

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- The Care Certificate. If not already achieved by the Apprentice, we will support the employer and Apprentice to ensure this is completed before Gateway meeting takes place
- City and Guilds Level 2 Diploma in Care
- Completion of self-assessment exercise
- Collate testimonies from people who use their services
- Functional Skills Level 1 in English and maths (attempt Level 2 in English and maths)
- 20% off-the-job training (completed during the Apprentice's paid hours and directly relevant to the Apprenticeship)

### GATEWAY MEETING

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The final Gateway requirement is a "Gateway meeting" between t2, the employer and the Apprentice, at which all material submitted in support of the qualification will be reviewed and End Point Assessment dates planned.



## END POINT ASSESSMENT

### Situational judgment test

A multiple-choice test of 60 questions lasting 90 minutes which covers all knowledge requirements within the standard.

### Professional discussion

A discussion with the Independent End Point Assessor lasting 45 minutes to be undertaken after successful completion of the situational judgement test.



## PROGRESSION

This Apprenticeship provides an ideal entry into the occupation. It supports progression within the sector and to the Lead Adult Care Worker Apprenticeship Standard Level 3.



## BUSINESS BENEFITS

- ✓ **Employer led:** Industry leaders have helped to design the Apprenticeship Standards to ensure that the needs of the sector have been met
- ✓ **Relevant:** Knowledge, skills and behaviours ensure that the Standard is relevant to the occupation
- ✓ **Widening participation:** Apprenticeship Standards provide fresh opportunities to a wider pool of employees, engaging those who may not previously have been eligible
- ✓ **Development tools:** A cost effective way to train your employees to undertake specific roles within your business

## GET IN TOUCH

If you would like to talk to us about your workforce development plans, call us on 02920 799 133 or email [info@t2group.co.uk](mailto:info@t2group.co.uk)

